Optimizing the EHR to support SBIRT

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Funded by the Substance Abuse and Mental Health Services Administration



Website: sbirtoregon.org

- Demonstration videos
- Screening forms
- Billing code information
- Pocket cards and tools
- Documentation examples
- Role play handouts and slides



SBIRT (Screening, Brief Intervention, Referral to Treatment) represents an innovative, evidence based approach to addressing unhealthy alcohol use with medical patients. Its core components include:

- Regular and universal screening in the medical setting, regardless of medical complaint
- Systematic use of validated/standardized screening instruments.
- Consideration of substance use as a continuum, rather than a dichotomous "dependent versus not dependent" judgment.
- Use of patient-centered change talk versus directive, prescriptive talk.
- Facilitating smooth, bidirectional transitions between primary care and specialty addiction treatment.

While SBI towards adult alcohol use ranks among the highest-performing preventive services based on cost effectiveness and health impact, it also remains among the least implemented. Common perceived barriers include limited time during the patient visit, lack of knowledge and training, fearing negative patient reactions, and feeling uncomfortable discussing substance use.

This website presents information and tools designed to counter these barriers, and emphasizes a team-based approach to implementing SDIRT processes. It also includes patient drug use, despite evidence that brief interventions towards drug use may not show an affect.

This website is designed to assist primary care clinics meet the Coordinated Care Organization (CCO) incentive measure in Oregon, as well as hospitals meet the Emergency Department (ED) performance measure.













- 1. What we want the EHR to do
- 2. Previous experience with EHR optimization
- Examples of specific tools built in Epic
 - Health Maintenance function
 - Best Practice Advisories
 - Flowsheets
 - SmartPhrases
- 4. Lessons learned





What do we want our EHR to do?

- Facilitate SBIRT workflow
- Track SBIRT processes
- Document and bill appropriately

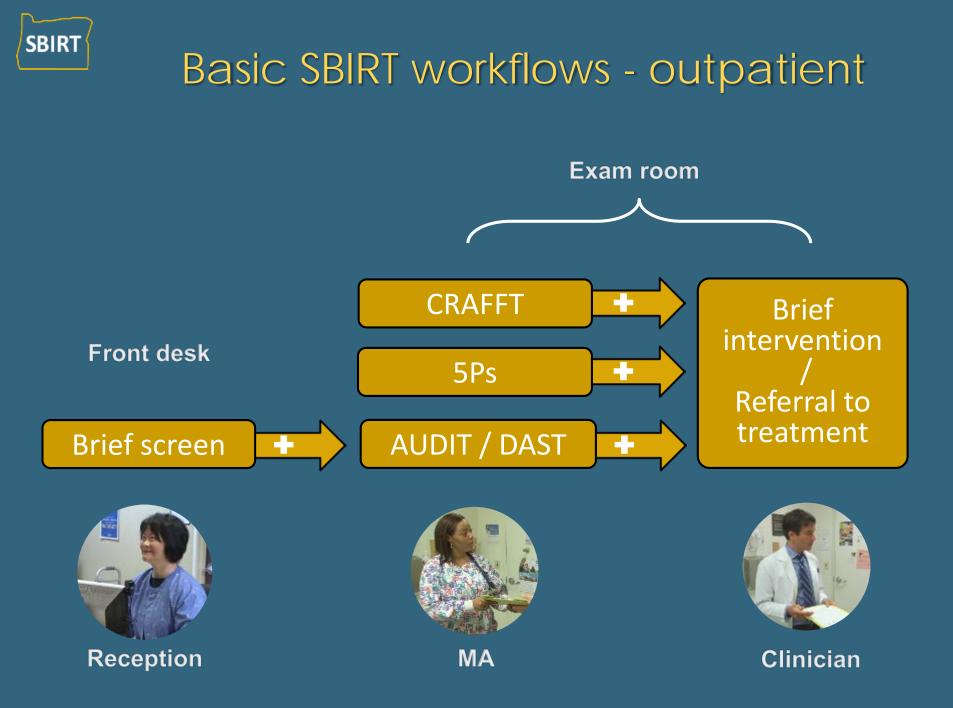


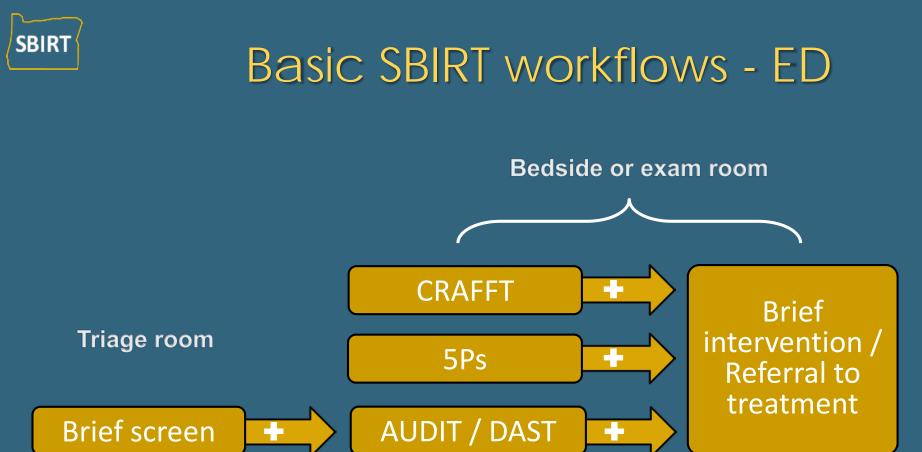


Specifically, what we want our EHR to do:

- Apply across depts. within system
- Alert when and which screening tool is due
- Record screening tool score/answers/category
- Alert when/what intervention is indicated

- Automatically populate progress note
- Apply correct billing and diagnosis codes
- Print patient handouts
- Produce reports
- Sync with patient portal and tablet screening







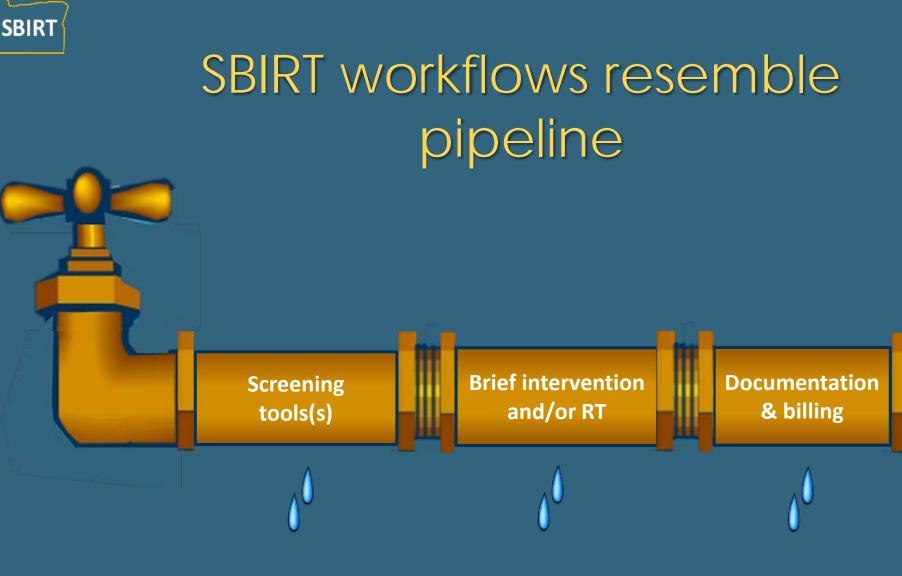
Nurse



Nurse or Social worker



Social worker



Step(s) not always performed or captured in the EHR.



Keys to implementing a sustainable SBIRT workflow

- Secure buy-in from leadership
- 2. Identify workflow
- 3. Optimize EHR
- 4. Train all staff involved
- 5. Identify champions
- Utilize clinic tools (pocket cards, sheets, handouts)





My experience helping design SBIRT tools in the EHR

SAMHSA project, 2008-20134 EHRs across 7 outpatient clinics in Oregon

OCHIN, 2014

• 1 EHR across 100 FQHCs around the country

OHSU Epic, 2015

 1 EHR across 5 departments in teaching hospital





SAMHSA SBIRT Training project, 2008-2013

- Primary Care Resident Training Initiative
- 7 primary care clinics
- 5 EHRs: OCHIN Epic, OHSU Epic, Centricity, and Meditech
- Goal: track 4 separate SBIRT steps for project evaluation





OCHIN Epic project, 2014

- OCHIN: Collaborative of over 100 CHCs and FQHCs
- All share Epic EHR
- 2014 Grant from CareOregon (CCO)
- Goal: "improve SBIRT & depression tools and workflows"

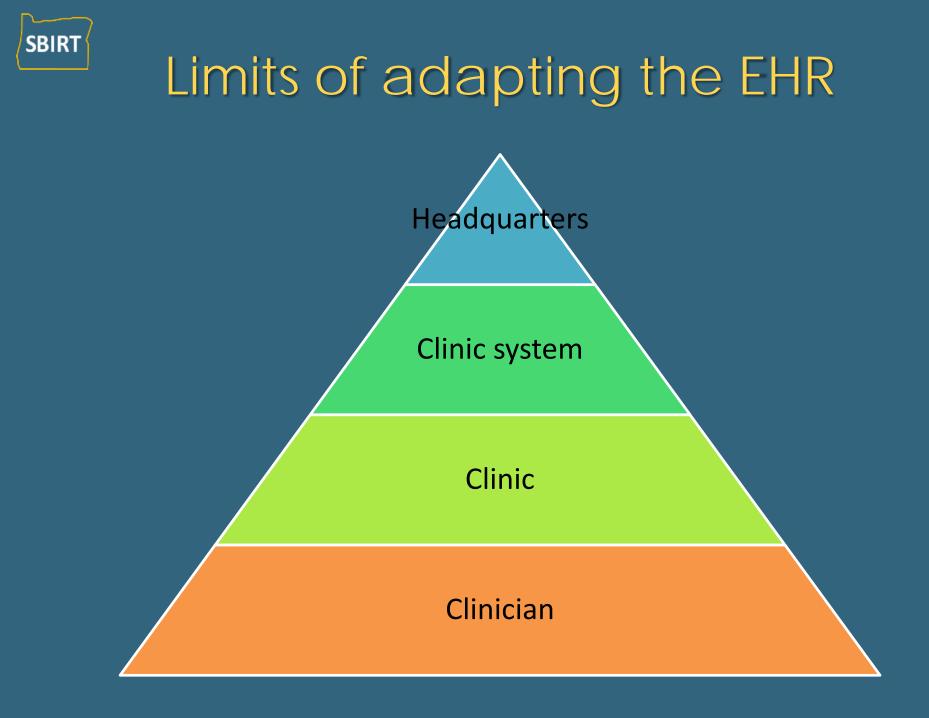




OHSU Epic project, 2015

- OHSU: large teaching hospital in Portland
- Goal: help multiple depts. achieve Medicaid SBIRT performance metrics
- Dept. of Informatics took on project







Applying SBIRT EHR tools across depts.

| | Patient populations | | | Likely SBIRT |
|-------------------|---------------------|-------|-------|---|
| | Adults | Adol. | Preg. | users of EHR |
| Family Medicine | Х | Х | Х | Reception, MAs, and Clinicians, & BH |
| Internal Medicine | Х | | | Reception, MAs, and Clinicians, & BH |
| Pediatrics | | Х | | MAs and Clinicians |
| Emergency Depts. | х | Х | х | Nurses and BH |
| OB/Gyn | | | х | Clinicians and BH |
| Inpatient | х | х | х | Nurses and BH |



Screening tools

Adults

Adolescents

Pregnancy

Brief screen

Action of operation service there is post to the protect on source in the protect of the protect of the protect of the protect of the terminal of ter Drug Screening Questionnaire (DAST) Alcohol screening questionnaire (AUDIT) Triding dated in the year back not see a software year they as New big participation with the terms of one by many the terms of terms of the terms of the terms of terms o Colog draw can offer your health and some understand. Preve ways were varied with the level medical care by conserving the grant of the balance. Determined to the set of the se ₹ a Which of the following does have you used in the max year's T ISOL again the last Handnergheimenen (ann), er seit () Handnergheimenen (ann), er seit () Handnerke (ann), er seit () er seit () Handnerke () er seit () Handnerke () er seit () er s Our stand regards: Now administrative last a short conducting skyled? Here Municipy united How often have you used these dougs? ID Monthly on test ID Weekly ID Daily to almost daily Kenne del 0-2 34-4 54-5 7-8 1 Have you used drags other than time regained for medical reason? How offer, do you have four at more driate ou 2. Do you some more than one ong startime? No $\Sigma_{\rm HI}$ first year were set after to step defining cars you had used in Are you untille to step with draw when you want to? 10.0 100 The often during the har year intro-you follow in which we mentally expected of you because a decidar." 4 Receives one had blackers or findstade to provide of day to a No No. 100 Do not over Rel had or cally about your drag and [na yra bada baraf piag f. Here now sponse (or present) over complete checky we conclusions with dram^2 Ym No Now other, during the last year lasts year being of part or the same other during of Yes 1. Here you asplaced your danity because of your use of draph Here you express in Greek arrivation in order to shine dropp $\gamma_{\rm ext}$ How often during the hirt year here year been mailes to remainful when here yeard the alger before income a firvant definition? Street, expression of with a value of symptoms (the radi) when you No 100 First link for the first fact year copped taking drags? 5.5 0. These yets had marked problems are result of yets drop too (e.g. memory law, large the memory law, $d_{\rm P}$ and $d_{\rm P}$, where $d_{\rm P}$ 100 D The evolution, fillend, decime, or other health man worker bean constrained about your driving an association of source. 5.0 The last costs day lice year Harreyen erez lajected drags) - C Nerver - C Vez, in the just 90 days - C Vez, more than 90 days ago Interpreter internet for a single problem". D'Aver D'Ornesty Dis de par Revenue mechanismente en de advesse de sel . El Verez . El Denestia . El la de seri 1 1 1 2/

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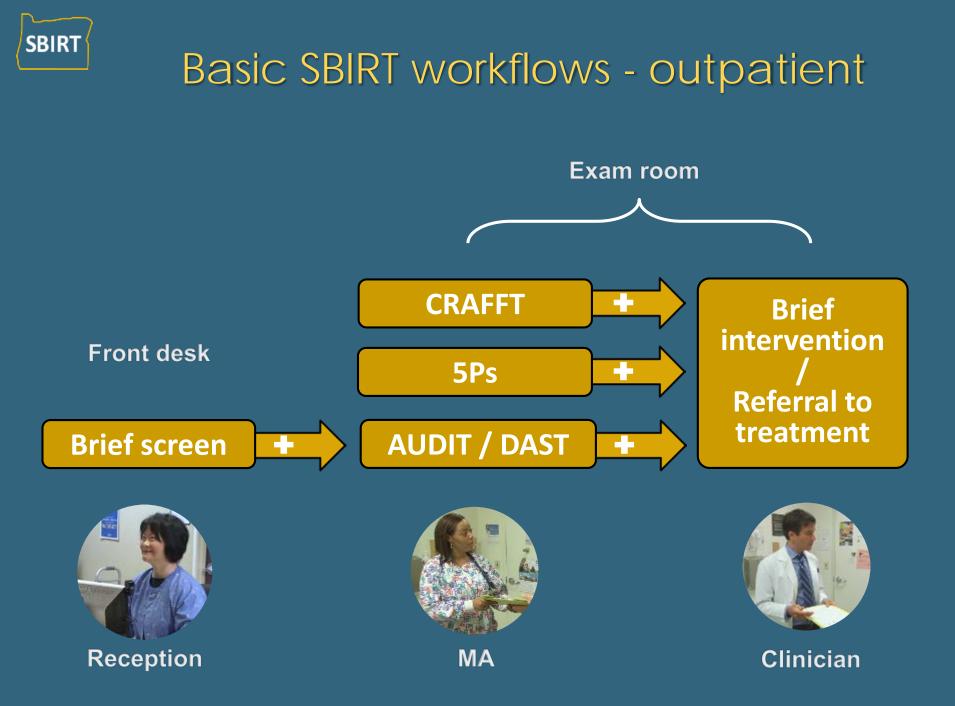
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| Do any of your friends have a problem with alcohol or other drug use? | PLUS | L_)YES | | | | ⊡N0 |
| Does your partner have a problem with alcohol or other drug use? | PARTNER | | 1725 | | | _N0 |
| In the part, have you had difficulties in your life due to slophol or other drugs, including prescription medications? | - INST | | [])ers | | | []N0 |
| Orack 105 if site agrees with any of trene discoverse. In the pact month, have you drawk any alcohol or used other drugs? How many days per month do you drawk? How many drawks on any given do? How entropy drawks on any given do? | PRESENT | | _ >*3 | | | <u> </u> % |
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| Did you Refer for farther assessment? | | | programs. | | th patient. | |
| Did you Provide writter information? | | | | | | |

www.sbirtoregon.org





Reception: alert when brief screen is due



Brief screen

| Ammuni questionnaire Ours a yea, all our patients are ailed to complete fais from because from we, advanti use, and mood can affect your boths at well as modulation you may take. Please help as parvice you with the best modulat one by anomening the questions below. | Potients Date-of | |
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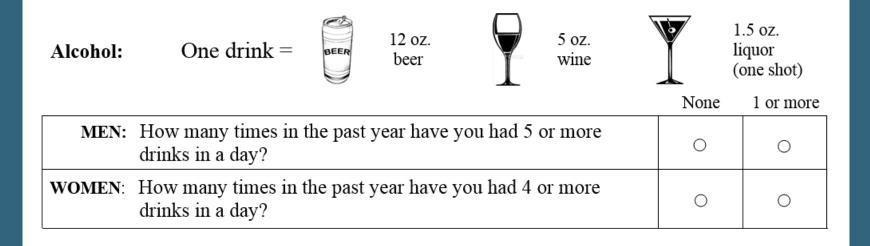
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| | Manager | 1.00 |
|---|----------------|------|
| How many times in the past year have year and a necessional deep or used a prescription methodical for connected remons? | 0 | 0 |
| | | |

| Maod: | Na | Tes |
|--|----|-----|
| During the past two works, have you been hothered by little interest or pleasare in doing things? | D | 0 |
| During the part two works, have you been bothered by fireling down, dependent, or hep-dent? | D | 0 |



Adult brief screen



Drugs: Recreational drugs include methamphetamines (speed, crystal) cannabis (marijuana, pot), inhalants (paint thinner, aerosol, glue), tranquilizers (Valium), barbiturates, cocaine, ecstasy, hallucinogens (LSD, mushrooms), or narcotics (heroin).

| | None | 1 or more |
|--|------|-----------|
| How many times in the past year have you used a recreational drug or used a prescription medication for nonmedical reasons? | 0 | 0 |



Manual method: patient messaging box

| | | 🖑 Edit Patient Messages 🛛 🗙 | |
|-------|--|--|--|
| Арр | ointment Desk 1 | Message text: | |
| Make | 🖆 🛛 🗮 e Appt <u>Q</u> uick Appt | Annual Screening next due on 7/9/10 | |
| + | Patient Dem | | Pati <u>e</u> nt Options 🥆 |
| + € ⊗ | Preferred Name: Pt. Address: City/State/Zip: Home Phone: Cell Phone: E-mail: ADT Status: | Departments 1 CAR VASC HLTH CHH [203430015] Priority: Expiration date: Normal [1] 7/9/2059 Accept Cancel | Image: Second state st |
| | | Data Tina Lan Dant | - 💰 Patient Messages |
| | Rfl IP/DP | Date Time Len Dept | |
| | | | |

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Automatic method: Department Appt Report

| | Eull Appointment List Appointment Totals | | | | | | | |
|---|--|---------|-----------------|----------------|-----------|--|--------|-------------------------------------|
| ſ | Date 10/10/2014 Department: COMBINED | | | | | | | |
| | | | , | | | | | |
| | AVS Printed | Timê | SBIRT HM Status | PHQ9 HM Status | Гуре | Prov/Res | Status | Appt Notes |
| | | 8:30 AM | 3 | 2 | | CARDER, CEARA M [63594] | Sch | |
| | | 8:40 AM | | | 0∨ [1] | SULLIVAN, LISA C [60852] | Sch | |
| | | 9:00 AM | 3 | 2 | O∨ [1] | FAIRBAN LEE, KIM [61386] LS TO BOOK INTERPR [600169] | Sch | discuss bc, depo given 9/9/14 |



Automatic method: Department Provider Schedule

| Appt Status Chart | SBIRT | PHQ9 |
|-------------------|---------|---------|
| Sch | Overdue | Overdue |
| Sch | Overdue | Overdue |
| Sch | Overdue | Overdue |



Health Maintenance function in Epic

- Tracks when a pt service is overdue
- SBIRT HM is updated when:
 - Screening tool answers are recorded on Flowsheet or SmartPhrase
- Automatically updates on a nightly run





Reception gives pt brief screen





Pt completes in waiting room





MA collects brief screen when rooming pt



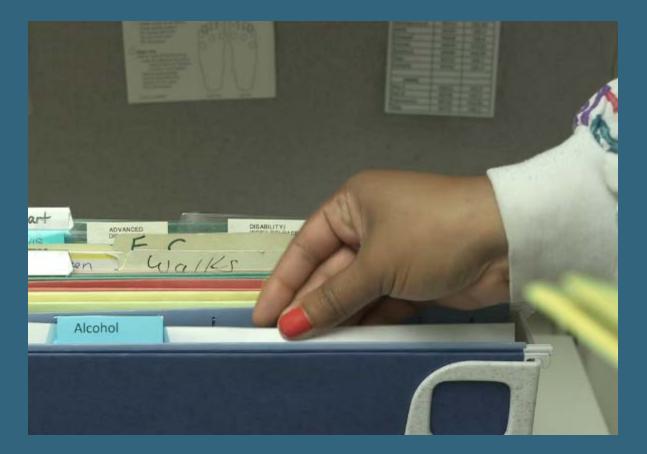


MA scores brief screen during rooming





If positive, MA locates AUDIT or DAST form



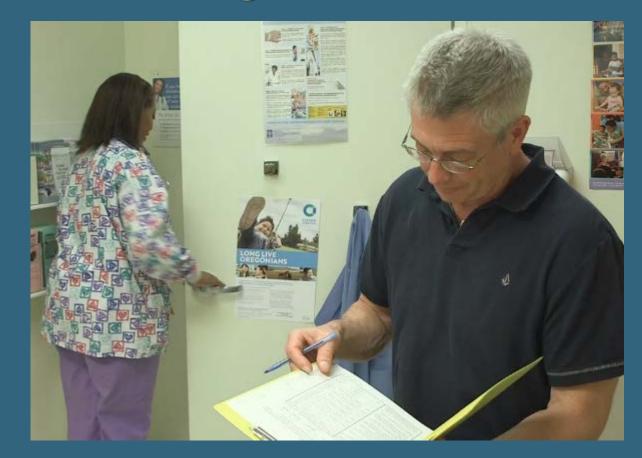


gives to pt





pt completes form while waiting for clinician



| One drink couple: latted | 2 oz. eer | 5 oz. wine | Y | l.5 oz. liquor (one sh | ot) |
|--|--------------|----------------------|-------------------------------------|------------------------------|------------------------------|
| 1. How often do you have a drink containing alcohol? | Never | Monthly or less | 2 - 4 times a month | 2 - 3 times a week | 4 or more times a week |
| 2. How many drinks containing alcohol do you have on a typical day when you are drinking? | 0 - 2 | 3 or 4 | 5 or 6 | 7-9 | 10 or more |
| 3. How often do you have four or more drinks on one occasion? | Never | Less than monthly | Monthly | Weekly | Daily or almost daily |
| 4. How often during the last year have you found that you were not able to stop drinking once you had started? | Never | Less than monthly | Monthly | Weekty | Daily or almost daily |
| 5. How often during the last year have you failed to do what was normally expected of you because of drinking? | Never | Less than monthly | Monthly | Weekty | Daily or almost daily |
| 6. How often during the last year have you needed a first drink in the morning to get yourself going after a heavy drinking session? | Never | Less than monthly | Monthly | Weekly | Daily or almost daily |
| 7. How often during the last year have you had a feeling of guilt or remorse after drinking? | Never | Less than monthly | Monthly | Weekty | Daily or almost daily |
| 8. How often during the last year have you been unable to remember what happened the night before because of your drinking? | Never | Less than monthly | Monthly | Weekty | Daily or almost daily |
| 9. Have you or someone else been injured because of your drinking? | No | | Yes, but not in the last year | | Yes, in the last year |
| 10. Has a relative, friend, doctor, or other health care worker been concerned about your drinking or suggested you cut down? | No | | Yes, but not in the last year | | Yes, in the last year |
| | U | 1 | 2 | 3 | 4 |

AUDIT



Scoring the AUDIT

| Score | Zone | Action |
|----------------------------|---------------|---|
| 0-3: Women 0-4: Men | I – Low Risk | Brief education |
| 4-12: Women 5-14: Men | II – Risky | Brief intervention |
| 13-19: Women 15-19: Men | III – Harmful | Brief intervention or Referral to specialized treatment |
| 20+: Men 20+: Women | IV – Severe | Referral to specialized treatment |



Clinician greets pt and addresses reason for visit





Later, asks permission to score AUDIT





BPA alert for brief intervention

- If data from AUDIT entered into Flowsheet before clinician sees pt, then BPA (Best Practice Advisory) triggered
- BPA is part of the "Visit navigator" section of the EHR
- Not currently a "pop-up"
- Some clinics leave the completed paper AUDIT or DAST in exam room or outside door for the clinician as a visual cue





Clinician performs BI/RT if indicated





Clinician documents in note using SmartPhrase





SmartPhrases

- Also known as DotPhrases
- Automatically populate progress notes
- Uses language that meets billing requirements
- Can contain reportable data elements





Smart Phrase example - AUDIT

The pt was given a <u>AUDIT</u> screening form(s) today and the score(s) placed the pt into the <u>Low risk</u> zone of use.

We did not discuss this further because the patient's low risk did not warrant further discussion.

CPT 99420 automatically applied



Screening codes

| Service | Payer | Code | Description |
|---|-----------------------------|-----------|--|
| Full screen only | Medicaid & Commercial | СРТ 99420 | Administration and interpretation of a full screen. |
| Full screen plus brief intervention | Med & Comm. | CPT 99408 | 15-30 minutes spent administrating and interpreting a full screen, plus performing a brief intervention. |
| | Med & Comm. | СРТ 99409 | Same as above, ≥ 30 minutes. |



Smart Phrase example - AUDIT

The pt was given a <u>AUDIT</u> screening form today. The score placed the pt into the <u>Harmful</u> zone of use.

In discussing this issue, my medical advice was that the pt abstain. The pt's readiness to change was 7 on a scale of 0 - 10. We explored why it was not a lower number and discussed the patient's own motivation for change.

The pt agreed to <u>abstain from use</u> and to make a follow up appt in <u>6</u> weeks.

Total clinic time administering and interpreting the screening form, plus performing a face-to-face brief intervention with the pt was less than 15 minutes.

<15 mins = CPT 99420 >15 mins = CPT 99408 >30 mins = CPT 99409



Rooming staff: Alerting when CRAFFT is due



- MA can check provider schedule
- Or check BestPractice Section of Visit Navigator
- Overdue HM will fire the BPA.



BPA when CRAFFT is due

SBIRT-CRAFFT or Depression Annual Screen HM Overdue. Please complete screening workflows. (SBIRT & CRAFFT ANNUAL ALCOHOL AND DRUG SCREEN last satisfied: Not on file) (DEPRESSION ANNUAL SCREEN last satisfied: Not on file)

| 10/10/2014 visit with Me | eena Mital, Monophice Visit ? Resize |
|---|--|
| Images Ouestion | naires 🛛 🏥 Reft 🛛 😹 SmartSets 🖉 Previe <u>w</u> AVS 🎯 Print A <u>V</u> S 🖉 Pt Refused AVS 🛛 🤤 Request Outside Records 🔹 More |
| Office Visit | BestPractice ries |
| Chief Complaint 👘 🖌 | |
| Vitals S Quick Questions S Hearing/Vision S | SBIRT-CRAFFT or Depression Annual Screen HM Overdue. Please complete screening workflows. (SBIRT & CRAFFT ANNUAL ALCOHOL AND DRUG SCREEN last satisfied: Not on file) (DEPRESSION ANNUAL SCREEN last satisfied: Not on file) |
| Review S Allergies S | 5 Flowsheets 5 Health Maintenance |
| Med Documentation Service Verify Rx Benefits | |
| Outside Meds | Refresh Last refreshed on 10/10/2014 at 3:42 PM |
| Disclaimer S | Restore 🗸 Close F9 🕈 Next F8 |
| BestPractice | |



CRAFFT

| In the last 12 months, did you: | No | If you | Yes | If you |
|---|------------|-----------------------|-----|-------------------------|
| Drink any alcohol (more than a few sips)? | ך 🗆 | answered No to all | | answered Yes to any |
| Smoke, vape or eat any kind of marijuana? | | three questions, | | questions, answer |
| Use anything else to get high? | | answer #1 below. | | questions #1-6 below |
| | | | | |
| | | No | Yes | |
| Have you ever ridden in a car driven by someone (incluyourself) who was "high" or had been using alcohol or | | | | ↓ |
| 2. Do you ever use alcohol or drugs to relax, feel better al yourself, or fit in? | bout | | | • |
| 3. Do you ever use alcohol or drugs while you are by you alone? | rself, or | | | • |
| 4. Do you ever forget things you did while using alcohol | or drugs? | | | • |
| 5. Do your family or friends ever tell you that you should on your drinking or drug use? | l cut down | | | • |
| 6. Have you ever gotten into trouble while you were usin or drugs? | g alcohol | | | • |



Interpreting the CRAFFT

| Score Risk | | Recommended action | |
|-----------------------------|---------------------|---|--|
| "No" to 3 opening questions | Low risk | Positive reinforcement | |
| "Yes" to car question | Driving/Riding risk | Discuss plan to avoid driving after alcohol or drug use or riding with a driver who has been using alcohol or drugs (Consider offering Contract for Life) | |
| CRAFFT score = 0 | | Brief advice | |
| CRAFFT score = 1 | Moderate risk | Brief intervention | |
| CRAFFT score ≥ 2 | High risk | Consider referral for further assessment | |



SmartPhrase example: CRAFFT

The pt completed a <u>CRAFFT</u> screening tool today and the scored <u>Low risk</u>. The patient answered <u>No</u> to the Car question. I shared these results and recommended the patient abstain from using substances, drive while impaired, or ride with an impaired driver.

CPT 99420 automatically applied

SBIRT

SmartPhrase example: CRAFFT

The pt completed a <u>CRAFFT</u> screening tool today and the scored <u>Moderate risk</u>. The patient answered <u>No</u> to the Car question.

I shared these results and recommended the patient abstain from using substances, drive while impaired, or ride with an impaired driver.

The pt's readiness to change was <u>3</u> on a scale of 0 - 10. We explored why it was not a lower number and discussed the patient's own motivation for change.

The patient agreed to discuss substance use with a trusted adult.

Total clinic time administering and interpreting the screening form, plus performing a face-to-face brief intervention with the pt was <u>less than 15</u> minutes.

<15 mins = CPT 99420 >15 mins = CPT 99408 >30 mins = CPT 99409



Website: sbirtoregon.org

 SmartPhrase examples on the Billing and documentation page

| me v | SBIRT Screening calification forms | Clinic tuels | Training curriculum | Video demonstrations | Billing and Co documentation |
|------------|--|--|----------------------------|--|---|
| failing c | odes Do | cumentation | | CCO measure | ED Measure |
| | n ecample of a program not ed into a Smart Phrase/Dot | Phrase tool in the e | | cel record. | language may be |
| The patier | π was given astre • AUD/T • DMST d | o/cohot | and the score, | s) placed the patient int | o the some of use, • Low risk • Risky • Harmfal • Swame |
| We did no | t discuts this further becau | the patient the potient | expressed on a | iot exononi funtiver alica mulikingness to do so. Vedukad a follow-op visi | anann for furthur assassment. |
| In discuss | ng this issue, my medical ad | vice was that the p | • ab • cv ih • cy | t back to no more than - to 14 per week (men). | i drinis in one day and no mor i drinks in one day and no mor ir x65) |
| | if sreadiness to change we the patient's own motivatio | | of 0 - 10. Wee | explored why it was not | a lower number and |
| The paties | abstain fi porticipa accept a | te in a 12-step prog referral to | naviti. | its. tent options: 1-800-943 | -0505 |
| | time administering stid into patient was minu Loss then L5 to 30 Greater a | 15 | ing form, plai | performing a face-to-be | ce brief intervention |



Clinician completes visit





Clinician drops off AUDIT form





Clinician drops off AUDIT form





Later, data from the AUDIT and Brief screen are entered in the EHR





Flowsheet function in Epic

- Previously called "Doc Flowsheets"
- Records answers to screening tools
- Updates HM

| SASQ - Single Alcohol Screening Question | |
|---|--|
| 🙀 How many times in the past year have you had 5 or more drinks (men) or 4 or more drinks (women) | |
| SSASQ - Single Substance Abuse Screening Question | |
| How many times in the past year have you used a recreational drug or used a prescription | |
| AUDIT - Alcohol Use Disorders Identification Test | |
| How often do you have a drink containing alcohol? | |
| How many drinks containing alcohol do you have on a typical day when you are drinking? | |
| How often do you have 6 more drinks on one occasion? | |
| How often during the last year have you found that you were not able to stop drinking once you had | |
| How often during the last year have you failed to do what was normally expected from you because of | |
| How often during the last year have you needed a first drink in the morning to get yourself going after a | |
| How often during the last year have you had a feeling of guilt or remorse after drinking? | |
| How often during the last year have you been unable to remember what happened the night before | |
| Have you or someone else been injured as a result of your drinking? | |
| Has a relative or friend or a doctor or another health worker been concerned about your drinking or | |
| AUDIT Total Score (Auto Calculated) | |
| AUDIT Total Score (Manual Entry) | |
| Risk Zone: | |



SBIRT Flowsheet

| SASQ - Single Alcohol Screening Question | |
|---|-------|
| How many times in the past year have you had 5 or more drinks (men) or 4 or more drinks (women) | 1 |
| SSASQ - Single Substance Abuse Screening Question | |
| How many times in the past year have you used a recreational drug or used a prescription | 0 |
| AUDIT - Alcohol Use Disorders Identification Test | |
| How often do you have a drink containing alcohol? | 3 |
| How many drinks containing alcohol do you have on a typical day when you are drinking? | 2 |
| How often do you have 6 more drinks on one occasion? | 3 |
| How often during the last year have you found that you were not able to stop drinking once you had | 1 |
| How often during the last year have you failed to do what was normally expected from you because of | 1 |
| How often during the last year have you needed a first drink in the morning to get yourself going after a | 1 |
| How often during the last year have you had a feeling of guilt or remorse after drinking? | 1 |
| How often during the last year have you been unable to remember what happened the night before | 1 |
| Have you or someone else been injured as a result of your drinking? | 0 |
| Has a relative or friend or a doctor or another health worker been concerned about your drinking or | 0 |
| AUDIT Total Score (Auto Calculated) | 13 |
| AUDIT Total Score (Manual Entry) | |
| Risk Zone: | Risky |



SBIRT Flowsheet

| SASQ - Single Alcohol Screening Question | |
|---|-------|
| How many times in the past year have you had 5 or more drinks (men) or 4 or more drinks (women) | 0 |
| SSASQ - Single Substance Abuse Screening Question | |
| How many times in the past year have you used a recreational drug or used a prescription | 1 |
| DAST - Drug Use Screening Test | |
| Have you used drugs other than those required for medical reasons? | 1 |
| Do you abuse more than one drug at a time? | 0 |
| Are you unable to stop using drugs when you want to? | 0 |
| Have you had "blackouts" or "flashbacks" as a result of drug use? | 0 |
| Do you ever feel bad or guilty about your drug use? | 0 |
| Does your spouse (or parents) ever complain about your involvement with drugs? | 0 |
| Have you negelected your family because of your use of drugs? | 0 |
| Have you engaged in illegal activities in order to obtain drugs? | 1 |
| Have you ever experienced withdrawal symptoms (felt sick) when you stopped taking drugs? | 0 |
| Have you had medical problems as a result of your drug use (e.g. memory loss, hepatitis, convulsions, | 0 |
| 🙀 DAST-10 Total Risk Category (Auto Calculated w revised Q3) | 2 |
| DAST Total Risk Category (Manual Entry) | |
| Zone of Use: | Risky |



Specifically, what we want our EHR to do:

- Apply across depts. within system
- Alert when and which screening tool is due
- Record screening tool score/answers/category
- Alert when/what intervention is indicated

- Automatically populate progress note
- Apply correct billing and diagnosis codes
- Print patient handouts
- Produce reports
- Sync with patient portal and tablet screening



Patient handouts

- 2-4 pages each
- Based on substance and population
- Experimental stage
- Hyperlink in SmartPhrase may be best option
- Available for download on website





SBIRT reporting from the EHR

- Sources for data: Flowsheet and SmartPhrase
- Useful for internal QI purposes, or outside performance metrics

| T | | | | | | |
|----|---------|----------------|-----------------|---------------|------------|--|
| 2 | ITEM_ID | 📲 🕂 🕂 Į F_USES | #OfficeVisits 💌 | Utilization 💌 | Term 💌 | |
| 3 | AUDIT | 3 | 3737 | 0.08% | 9/1/2013 | |
| -4 | AUDIT | 2 | 4865 | 0.04% | 9/8/2013 | |
| 5 | AUDIT | 2 | 4627 | 0.04% | 9/15/2013 | |
| 6 | AUDIT | 4 | 4708 | 0.08% | 9/22/2013 | |
| 7 | AUDIT | 6 | 4929 | 0.12% | 9/29/2013 | |
| 8 | AUDIT | 4 | 5081 | 0.08% | 10/6/2013 | |
| 9 | AUDIT | 3 | 5060 | 0.06% | 10/13/2013 | |
| 10 | AUDIT | 8 | 5355 | 0.15% | 10/20/2013 | |
| 11 | AUDIT | 15 | 4850 | 0.31% | 10/27/2013 | |
| 12 | AUDIT | 24 | 5012 | 0.48% | 11/3/2013 | |
| 13 | AUDIT | 20 | 4756 | 0.42% | 11/10/2013 | |
| 14 | AUDIT | 15 | 5324 | 0.28% | 11/17/2013 | |
| 15 | AUDIT | 8 | 3484 | 0.23% | 11/24/2013 | |
| 16 | AUDIT | 20 | 4833 | 0.41% | 12/1/2013 | |
| 17 | AUDIT | 18 | 4802 | 0.37% | 12/8/2013 | |
| 18 | AUDIT | 21 | 5083 | 0.41% | 12/15/2013 | |
| 19 | AUDIT | 6 | 2920 | 0.21% | 12/22/2013 | |
| 20 | AUDIT | 16 | 3741 | 0.43% | 12/29/2013 | |
| 21 | AUDIT | 28 | 6081 | 0.46% | 1/5/2014 | |
| 22 | AUDIT | 22 | 6152 | 0.36% | 1/12/2014 | |
| 23 | AUDIT | 19 | 5399 | 0.35% | 1/19/2014 | |
| 24 | AUDIT | 27 | 5946 | 0.45% | 1/26/2014 | |
| 25 | AUDIT | 18 | 5173 | 0.35% | 2/2/2014 | |
| 26 | AUDIT | 41 | 5640 | 0.73% | 2/9/2014 | |
| 20 | NUDIT | 41 | 5040 | 0.73% | 2/9/2014 | |



Possible SBIRT QI measures

| Clinic Measure | Measure ratio | % |
|-------------------------|---|-----|
| Brief screen rate | Pts >18 years presenting at clinic and given brief screen Pts >18 years presenting at clinic who have not received brief screen in last year | 75% |
| Full screen rate | Pts who received AUDIT or DAST Patients who screen positive on brief screen | 85% |
| Brief intervention rate | Patients who score in Zone II, or higher and received a brief intervention Patients who score in Zone II or higher | 75% |
| Referral rate | Patients who score in Zone IV and are advised to seek treatment Patients who score in Zone IV | |



Syncing with tablet and portal screening

- Still in experimental stage
- Obvious advantages:
 - Skip patterns, sync with EHR, no paper forms
- Complex to work as envisioned
- Definitely the future
- "MyChart" sends screening tools





EHR tools built and released over time

OCHIN project:

Jan. 2014: SBIRT Flowsheet and HM function created

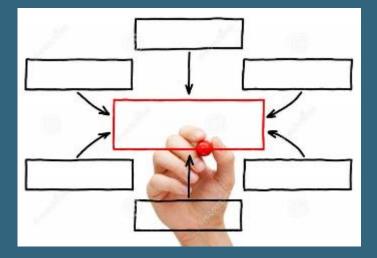
May 2014: BPAs for clinician and rooming staff created

Oct. 2014: SmartPhrase created



Lessons learned

- Significant time and \$ needed for technology expertise FTE
- Dependent on feedback from practicing clinic team members
- Tools need ongoing, small changes to reflect new rules, reporting
- Training needed to use new tools





Thanks!

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